



# PictaMail Twilio Setup

## Twilio Setup

Twilio provides programmable communication tools for making and receiving phone calls, sending and receiving text messages. PictaMail uses Twilio to send Text messages for Package check in.

For Twilio setup first we will create a trial account at <https://www.twilio.com/> and then fund the account to upgrade it to a working account.

During account creation Twilio will verify your email address and a local phone number.

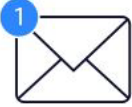
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### Verify you're a human to start your free trial

Verify Email ^

We sent an email to store@mailingpoint.com  
To continue, please check your email and verify your account.

Didn't receive the email?  
[Resend Email](#)



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As Twilio is used to create applications fill out the usage survey as shown

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SMS

• What do you plan to build with Twilio?

Alerts & Notifications ▼

• How do you want to build with Twilio?

- With code  
Customize exactly what you want
- With minimal code  
Build on top of our code samples
- With no code at all  
Launch a starter app with no code

• What is your preferred coding language?

Other ▼

• Would you like Twilio to host your code?

Host your Twilio app on our secure servers

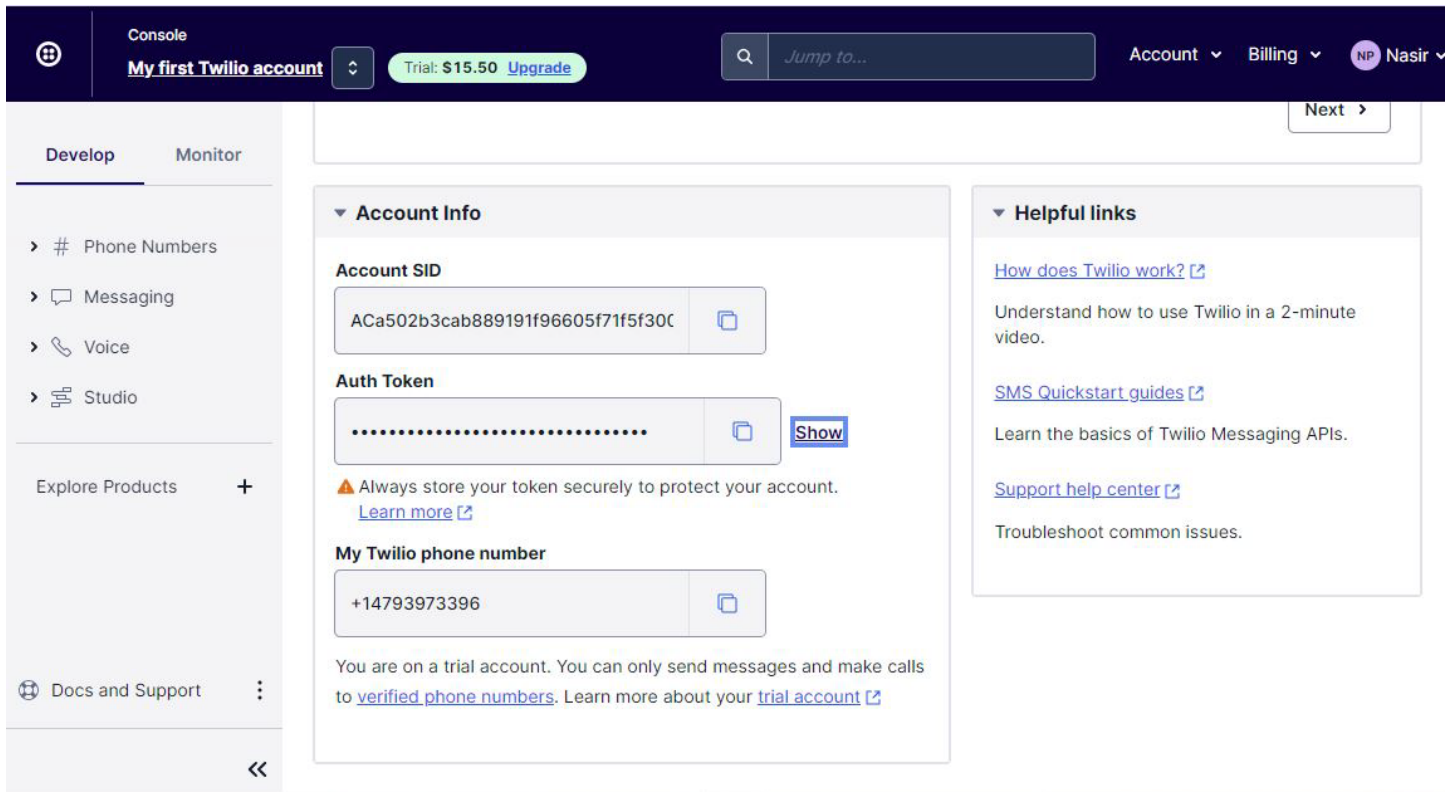
Yes, host my code on Twilio

No, I want to use my own hosting

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Once a number has been purchased go back to the Main Twilio Dashboard of your account and note down the Account SID and AUTH Token. These are the values you will need to populate in PictaMail settings. It is good idea to copy these values and paste them on a notepad.



The screenshot shows the Twilio Console interface. At the top, the account name is "My first Twilio account" with a trial balance of \$15.50 and an "Upgrade" button. The left sidebar contains navigation options: Develop, Monitor, Phone Numbers, Messaging, Voice, Studio, Explore Products, and Docs and Support. The main content area is titled "Account Info" and displays the following details:

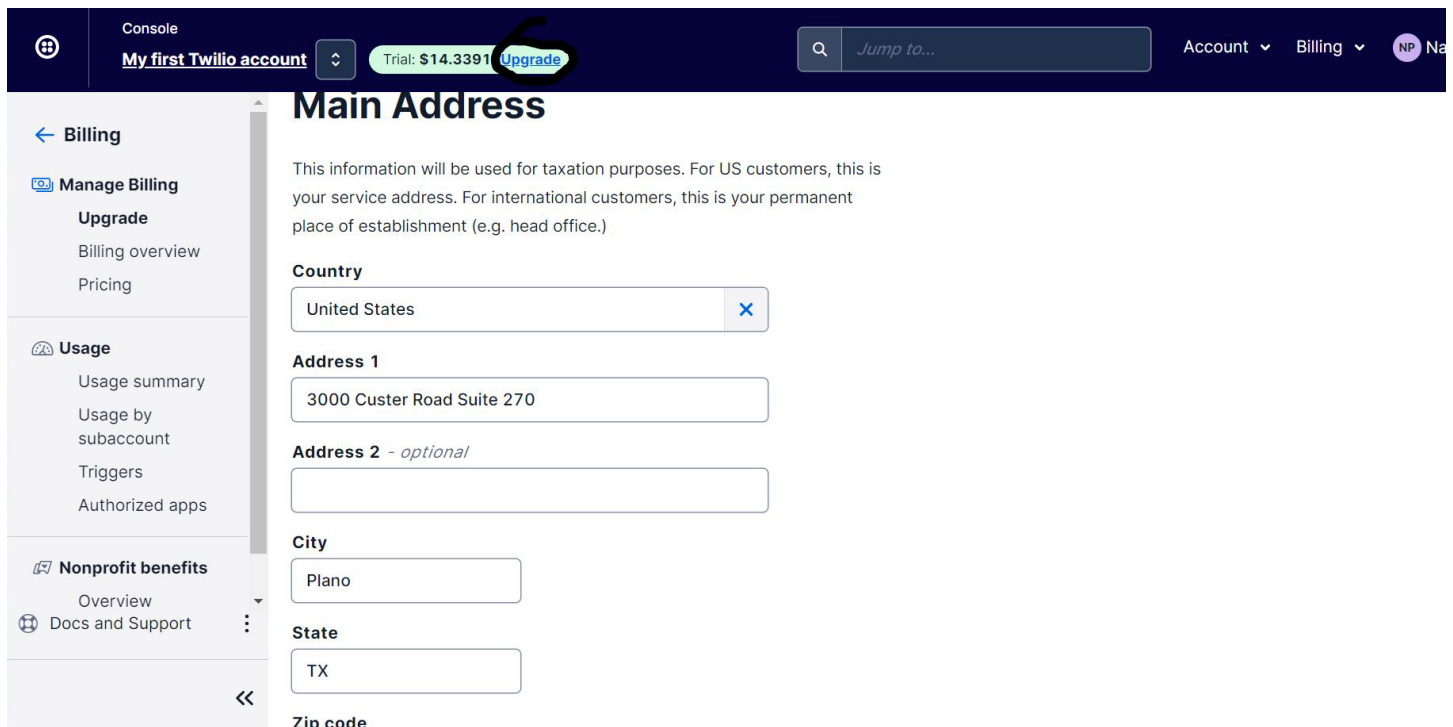
- Account SID:** ACa502b3cab889191f96605f71f5f30C
- Auth Token:** A masked token with a "Show" button. A warning message states: "Always store your token securely to protect your account. Learn more"
- My Twilio phone number:** +14793973396

Below the phone number, it notes: "You are on a trial account. You can only send messages and make calls to [verified phone numbers](#). Learn more about your [trial account](#)"

On the right, the "Helpful links" section includes:

- [How does Twilio work?](#) - Understand how to use Twilio in a 2-minute video.
- [SMS Quickstart guides](#) - Learn the basics of Twilio Messaging APIs.
- [Support help center](#) - Troubleshoot common issues.

You will need to upgrade your account from Trial user to an active account in order to send text messages to your users.



The screenshot shows the Twilio Console Billing page. The top navigation bar shows the account name "My first Twilio account" with a trial balance of \$14.3391 and an "Upgrade" button circled in red. The left sidebar is expanded to "Billing" and includes options for "Manage Billing", "Usage", and "Nonprofit benefits". The main content area is titled "Main Address" and contains the following information:

This information will be used for taxation purposes. For US customers, this is your service address. For international customers, this is your permanent place of establishment (e.g. head office.)

- Country:** United States
- Address 1:** 3000 Custer Road Suite 270
- Address 2 - optional:** (Empty field)
- City:** Plano
- State:** TX
- Zip code:** (Empty field)

← Billing

Manage Billing

Upgrade

Billing overview

Pricing

Usage

Usage summary

Usage by subaccount

Triggers

Authorized apps

Nonprofit benefits

Overview

Docs and Support

## Upgrade Account

# Tax information

Based on your jurisdiction, Twilio may need to collect tax on the services sold, in order to abide by local laws. Please provide your tax number so that we can apply this correctly to your invoice. [Learn More](#)

### Are you exempt from sales or telecom tax?

- Yes, I am exempt from sales or telecom tax
- No, I am not exempt from sales or telecom tax

[Continue](#) →

[Back](#)

Once the account is funded and active, you can start using Text messages in PictaMail. Twilio charges 0.007 cents a text message so you will be able to send few thousand text messages before you will need to add funds.